



TICKETS:

ON BOARD TICKET (Adult) » €1,95

Valid on the trip of purchase. Allows a single journey.

ON BOARD TICKET (Children) » €0,95

For children aged from 6 and 12 years old. Valid on the trip of purchase. Allows a single journey.

PREPAID TICKET (Adult) ⁽¹⁾

From 2 to 9 journeys	€1,35/each
From 10 to 31 journeys	€1,25/each

This prepaid ticket can be recharged from 2 journeys (minimum) up to 31 journeys and can be reused as many times as you like.

PREPAID TICKET (Children) ⁽¹⁾ » €0,70/each

For children aged from 6 and 12 years old. This prepaid ticket can be recharged from 2 journeys (minimum) up to 31 journeys and can be reused as many times as you like.

GROUPS TICKET (Adult or Children) ⁽¹⁾

Number of passengers x prepaid ticket price x 1 (1 journey)
Number of passengers x prepaid ticket price x 2 (2 journeys)

Ticket suitable for groups (adults or children) that intend to make 1 or 2 journeys. The group must assign a person who will be responsible for presenting the ticket receipt to the driver for validation.

Sold exclusively at HF sales and information offices.

Note: For children aged from 6 and 12 years old. The responsible person shall, upon acquisition, present a copy or original of the identification Documents to confirm the ages.

1, 3, 5 AND 7 DAY TICKET ⁽¹⁾

1 Day	€4,50	5 Days	€16,50
3 Days	€11,50	7 Days	€21,50

Valid for 1, 3, 5 or 7 days (counting from the time of first validation). Allows unlimited travel in any route of the urban service.

⁽¹⁾The card GIRO Ticket is paid only in the first purchase and it costs €0,50. All GIRO Tickets are not personalized because they can be transferable. However, once on board, each passenger must have one. Keep it, don't throw away, you can recharge it with more journeys.

PASSES:

GIRO pass card request:

- 1 recent passport-type photo;
- price €5.

GIRO TOURIST 15 URBAN » €30

Valid during 15 consecutive days, starting from the date that is defined in the moment of purchase. Allows unlimited travel in any route of the urban service.

Submit a copy of the following documents:

- Civil identification card, passport or other identification card with photo.

The first purchase can only be made in the HF's Sales (Marina, Anadia or Pinga), and it is valid from the date that the customer requires it. The next purchases:

- » With a start date pre-defined, it can only be made in the HF's Sales;
- » With the start date on the same day of purchase, it can be made in HF's Sales and HF vending machines;
- » With the start date on the next day of purchase, it can be made in HF's Sales, Payshop's Agents, and Post offices.

SOCIAL PASS » €30

Individual monthly pass. Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1).

SOCIAL PASS 4_23 » Free

Individual monthly pass. Valid for students enrolled in an educational establishment of the Autonomous Region of Madeira (RAM), or resident in RAM and proven to be enrolled in any official educational establishment, up to and including 23 years old. Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Declaration from the education institution confirming that the student is enrolled in the current academic year, it may be exempt from presentation when the ticketing system allows it to be obtained automatically;
- In the case of students enrolled in an educational establishment outside RAM, it is necessary to present the proof of address in the Autonomous Region of Madeira (1).

Students with address outside of RAM whose proven that are traveling to RAM for an internship, exchange or Erasmus program, are also considered eligible, for the duration of the internship, exchange or Erasmus program. They are subject to the presentation of documentation and this proof, with the exception of the proof of address in RAM.

STUDENT SOCIAL PASS +23 » €22,50

Individual monthly pass. Valid for students aged from 24 and 25 years old, enrolled in an educational establishment of the Autonomous Region of Madeira (RAM), or resident in RAM and proven to be enrolled in any official educational establishment. Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Declaration from the education institution confirming that the student is enrolled in the current academic year, it may be exempt from presentation when the ticketing system allows it to be obtained automatically;
- In the case of students enrolled in an educational establishment outside RAM, it is necessary to present the proof of address in the Autonomous Region of Madeira (1).

Students with address outside of RAM whose proven that are traveling to RAM for an internship, exchange or Erasmus program, are also considered eligible, for the duration of the internship, exchange or Erasmus program. They are subject to the presentation of documentation and this proof, with the exception of the proof of address in RAM.

SOCIAL PASS +65 » Free

Individual monthly pass. Valid for passengers aged 65 years old or over, resident in Autonomous Region of Madeira, on routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1).

FORMER COMBATANT SOCIAL PASS » Free

Individual monthly pass. Applicable to former combatants, or their widowers, holders of the card defined in articles 4 and 7 of the Statute of the Former Combatant, currently regulated by Ordinance No. 210/2020, of 3 September, on routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Former combatant or widowers former combatant card.

DISABILITY 0 SOCIAL PASS » Free

Individual monthly pass. Applicable to passengers who are beneficiaries of a disability pension due to permanent incapacity for work, whose proven average monthly income is equal to or less than 54,15% of the value of the social support index (currently 260,16 € per month). Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Copy of the last income tax return and respective payment note or declaration issued by the competent services of the Tax Administration attesting the exemption from filing the income tax return of the household taxpayers;
- Document proving of any of the following social benefits:
 - i. Proof of disability;
 - ii. Social disability pension;
 - iii. Social Inclusion Benefit.

DISABILITY I SOCIAL PASS » €11,35

Individual monthly pass. Applicable to passengers who are beneficiaries of a disability pension due to permanent incapacity for work, whose proven average monthly income is equal to or less than the value of the social support index (currently 509,26€ per month). Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Copy of the last income tax return and respective payment note or declaration issued by the competent services of the Tax Administration attesting the exemption from filing the income tax return of the household taxpayers;

• Document proving of any of the following social benefits:

- Proof of disability;
- Social disability pension;
- Social Inclusion Benefit.

DISABILITY II SOCIAL PASS » €25,75

Individual monthly pass. Applicable to passengers who are beneficiaries of a disability pension due to permanent incapacity for work, whose proven average monthly income is higher than the value of the social support index (currently 509,26€ per month). Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Document proving of any of the following social benefits:
 - Proof of disability;
 - Social disability pension;
 - Social Inclusion Benefit.

RETIRED 0 SOCIAL PASS » Free

Individual monthly pass. Applicable to retired of any Portuguese Social Security system, whose proven average monthly income is equal to or less than 54,15% of the value of the social support index (currently 260,16 € per month). Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Copy of the last income tax return and respective payment note or declaration issued by the competent services of the Tax Administration attesting the exemption from filing the income tax return of the household taxpayers;
- Document proving of any of the following social benefits:
 - Solidarity complement for the elderly;
 - Retirement pension.

RETIRED I SOCIAL PASS » €11,35

Individual monthly pass. Applicable to retired of any Portuguese Social Security system, whose proven average monthly income is equal to or less than the value of the social support index (currently 509,26€ per month). Valid for routes that do not exceed the fare zones for which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Copy of the last income tax return and respective payment note or declaration issued by the competent services of the Tax Administration attesting the exemption from filing the income tax return of the household taxpayers;
- Document proving of any of the following social benefits:
 - Solidarity complement for the elderly;
 - Retirement pension.

RETIRED II SOCIAL PASS » €25,75

Individual monthly pass. Applicable to retired of any Portuguese Social Security system, whose proven average monthly income is higher than the value of the social support index (currently 509,26€ per month). Valid for routes that do not exceed the fare zones for

which it was purchased. Allows unlimited travel.

Submit a copy of the following documents:

- Civil identification card or passport;
- Tax identification card;
- Proof of address in the Autonomous Region of Madeira (1);
- Document proving of any of the following social benefits:
 - i. Solidarity complement for the elderly;
 - ii. Retirement pension.

Note:

(1) Proof of address in the Autonomous Region of Madeira (RAM):

- i. Proof of tax residence;
- ii. Document issued by Portuguese public entities stating that the holder has habitual residence in the Autonomous Region of Madeira, in the event that the document proving identity does not contain this information or it is not possible to access it electronically;
- iii. Registration certificate or certificate of permanent residence, if a citizen of the European Union, in accordance with articles 14 and 16 of Law No. 37/2006, of August 9;
- iv. Temporary residence card or permanent residence card, in the case of a family member of a European Union citizen, third-country national, in accordance with articles 15 and 17 of Law no. 37/2006, of 9 August;
- v. Valid residence permit in RAM, if a national citizen of a State that is not a member of the European Union and to which articles 15 and 17 of Law No. 37/2006, of August 9, do not apply.

Minors who do not have habitual residence in the Autonomous Region of Madeira, as long as one of the parents has habitual residence in the Region, must present proof of identity, citizen card or passport of the minor and proof of residence of the parents in RAM, in accordance with the previous paragraphs.

Fare zone:

The fare zone comprises 4 types of zones:

a) Municipal: covers trips that do not exceed the geographical area of the Municipality for which it was acquired, in all Public Service routes, except aerobus service, of the operator or operators serving that municipality in RAM;

b) Intermunicipal: covers trips throughout the Madeira island and the Porto Santo island, in all Public Service routes, except the aerobus service, of any operator in RAM.

c) Regional: covers trips throughout the Madeira island and the Porto Santo island, in all Public Service routes of any operator in RAM, including aerobus service;

d) Aerobus: covers trips on the aerobus service to and from Madeira international airport that are included in this service.

The emission of the GIRO pass card costs €5 and is available at HF sales and information offices – Anadia and Pinga. In the case of free passes, emission is available on Pinga.

The profile update/revalidation can be made at HF sales and information offices – Anadia, Pinga or Marina.

Under Ordinance No. 237/2024, of June 28.

VAT included, at the legal tax rate.

DC/HF 01.07.2024